

EMERGENCY PREPAREDNESS SERVICES



Ensure planning by your enterprise or facility is aligned with core principles and best practices in emergency and crisis management.

We help you prepare for the worst. Have you kept your frameworks, procedures and resources up to date? Are you confident that your corporate emergency preparedness – for the enterprise as a whole, and for each satellite location and center – is sufficiently integrated and synchronized? Is your plan aligned with national emergency preparedness standards such as DHS's NIMS and ICS protocols?

Hillard Heintze works closely with clients in industry and government to establish an all-hazards approach to comprehensive, well-defined emergency preparedness, crisis management, business continuity and consequence management plans that span all critical phases – from mitigation and preparedness to response and recovery.





Why Our Clients Value These Services

- Enhanced ability to respond when crises occur
- Improved training outcomes via simulated experience-based learning – a highly effective alternative to academic training regimens
- Ability to explore real-world scenarios without interrupting core operations or risking the safety of personnel or equipment
- Increased recognition of others' roles and stronger awareness of the impact that one agency or person's decisions and behaviors has on others

SCOPE OF SERVICES – SECURITY RISK MANAGEMENT

Development of Emergency Management Plan

Creation or update of an Emergency Management Plan. Alignment with existing emergency management capabilities, as well as the National Response Framework, including the National Incident Management System (NIMS) and the Incident Command System (ICS). Customization to entity's mission, culture, objectives and internal working environment, among many other factors.

Review of Emergency Management Plans and Policies

Objective and independent evaluation of Emergency Management Plan, as well as specific policies, protocols and practices. Comparison with best practices and standardized national response frameworks. Development of observations, considerations and recommendations on the most attractive and critical opportunities for improvement, in the near-term and over time.

Active Shooter Planning

Creation of a customized plan to prevent, mitigate, respond to and recover from an active shooter incident. Established either as a stand-alone plan or, preferably, integrated within the organization's broader Emergency Management Plan.

Establishment of Crisis Management and Communications Plan

Development of plans that identify the priorities and protocols supporting rapid decision-making during crises. Address the risks associated with events such as natural disasters, leadership crises, and workplace violence incidents as well as direct threats to the entity's mission, brands, performance and reputation.

Continuity of Operations (COOP) Planning

Establishment of a comprehensive plan to ensure that businesses and agencies are able to continue performance of essential functions under a wide range of circumstances.

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